

Sorted by Work Order Code

WO Code	Description	Completed	Outstanding	New
BP	Brush Pickup	1	0	0
CFL	Check for Leak	17	0	1
COR	Change Out Register	2	0	0
CP	Check Water Pressure	1	0	0
FR	Final Read	32	0	0
LK	TURN WATER OFF FOR LEAK/REPAIR	5	0	0
LL	Locate Lines	2	2	0
LM	Lock Meter	5	0	0
MI	Miscellaneous	12	2	0
PM	Pull Meter	1	0	0
PML	Pull Meter Log	4	0	1
RR	Re-Read	1	0	0
SB	Sewer Back Up	13	0	0
SM	Set Meter	0	0	1
SR	Start Read	33	0	0
STR	Street Repairs Requested	2	3	0
TWO	Repairs Complete Turn Water On	2	0	0
Report Total:		133	7	3

Active Water Accounts: 2,462

Total Meters Read: 2,709

CITY OF MINEOLA
Work Order Tracking Report By Requested Date
Completed From: 04/01/2020 To: 04/30/2020

Account Number	S T	Customer Name/Address Desc	Work Order Number	Work Order Description	Date/Time Issued	Date/Time Requested	Date/Time Completed	Units	Meter Reading	Read Date	Meter Number	Special Meter ID	Special Meter Id 2
001-0025100-015	A	MEWBOURN MICHAEL D 601 SYCAMORE	13253	Sewer Back Up Instructions: Field Comment: Ran customer's clean out & cleared stoppage. R0	04/06/20-07:39	04/03/20-16:46	04/03/20-18:00	1		04/03/20	7771316	10260776	
001-0027400-004	A	MORGAN TABITHA 316 W. BLAIR	13254	Sewer Back Up Instructions: Field Comment: Ran customer's clean out & cleared stoppage. R0	04/06/20-07:45	04/04/20-21:40	04/06/20-22:42	1		04/04/20	9281049	10257921	
008-0007800-000	A	MCCANN JR. WILMOR 316 MC DANIEL STREET	13259	Sewer Back Up Instructions: triple g is there now and says they need a line jetted Field Comment: ran city main, problem on customer side	04/06/20-14:08	04/06/20-14:08	04/06/20-15:08	1		04/06/20	9955535	10206980	
008-0009700-001	A	BROWN JOHNNY 211 MC WHORTER STREET	13263	Sewer Back Up Instructions: Field Comment: Ran city main & customer service line to clear stoppage. MM	04/08/20-08:37	04/08/20-08:37	04/08/20-09:52	1		04/08/20	9955609	10156749	
002-0003000-006	A	CURTS MORGAN 419 SECOND	13322	Sewer Back Up Instructions: Field Comment: No stoppage found. Customer to call a plumber. Called out by dispatch. MM	04/20/20-08:20	04/19/20-12:14	04/19/20-13:00	1		04/19/20	10474279	10917255	
006-0013900-001	A	WILLIAMS WAYNE 210 PAMELA DR.	13326	Sewer Back Up Instructions: Field Comment: Ran city main & cleared stoppage. FZ	04/21/20-11:34	04/21/20-11:34	04/21/20-13:24	1		04/21/20	10070932	12086906	
001-0018600-000	A	GILBREATH FAY 910 SYCAMORE	13334	Sewer Back Up Instructions: Field Comment: ran customer cleanout and cleared stoppage	04/23/20-12:51	04/23/20-12:51	04/23/20-14:42	1		04/23/20	9957159	12095081	
006-0005800-003	A	HERRINGTON PHILLIP 503 MEADOWBROOK	13335	Sewer Back Up Instructions: sewer is backing up Field Comment: ran city main- no stoppage. unable to find a customer clean out, will contact a plumber. customer advised	04/24/20-08:28	04/24/20-08:28	04/24/20-10:02	1		04/24/20	10071013	10189769	
009-0006600-008	A	HENDERSON TISHA P 516 MC WHORTER STREET	13349	Sewer Back Up Instructions: Field Comment: Ran customer clean out to clear stoppage. Called out by dispatch. FZ	04/27/20-14:01	04/24/20-18:27	04/24/20-19:58	1		04/24/20	9956972	10258404	
010-0003600-001	A	EDWARD D JONES 453000 115 E. BROAD	13355	Sewer Back Up Instructions: Field Comment: Checked city main, flowing fine. Talked with tenants, advised our tech that they were no longer having sewer problems. MM/FZ	04/28/20-10:51	04/28/20-10:51	04/28/20-10:54	1		04/28/20	9955715	12094971	
010-0001400-020	A	LOGAN'S PLACE 113 E. COMMERCE	13361	Sewer Back Up Instructions: they have water backing up Field Comment: line flowing, no more stoppage	04/29/20-09:06	04/29/20-09:06	04/29/20-15:14	1		04/29/20	9957270	12097374	

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CITY OF MINEOLA
Work Order Tracking Report By Requested Date
Completed From: 04/01/2020 To: 04/30/2020

05/11/20
10:33

Account Number	S T	Customer Name/Address Desc	Work Order Number	Work Order Description	Date/Time Issued	Date/Time Requested	Date/Time Completed	Units	Meter Reading	Read Date	Meter Number	Special Meter ID	Special Meter Id 2
004-0029100-000	A	MINEOLA PACKING CO 906 E. BROAD	13362	Sewer Back Up	04/29/20-09:28	04/29/20-09:28	04/29/20-15:25	1		04/29/20	8398505	10322567	
				Instructions: per JC									
				Field Comment: ran cleanout next to bowling alley and cleared it									
001-0008900-001	A	COMPTON KATHY I 413 W. BLAIR	13368	Sewer Back Up	04/30/20-08:59	04/30/20-08:59	04/30/20-15:52	1		04/30/20	9588034	10258799	
				Instructions:									
				Field Comment: no stoppage found									
Number of work orders: 13			Units: 13	Completed: 13	Not Completed: 0								

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CITY OF MINEOLA
Work Order Tracking Report By Requested Date
Completed From: 04/01/2020 To: 04/30/2020

05/11/20
10:36

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Account Number	S T	Customer Name/Address Desc	Work Order Number	Work Order Description	Date/Time Issued	Date/Time Requested	Date/Time Completed	Units	Meter Reading	Read Date	Meter Number	Special Meter ID	Special Meter Id 2
004-0022000-000	A	DAWSON D. R. 1026 EMILY LANE	13211	Street Repairs Requested	03/24/20-14:50	03/24/20-14:50	04/24/20-07:59	1		04/24/20	9955446	10148193	
				Instructions: Pot holes in front of house & up and down their street									
				Field Comment: Patched pot holes with oil sand. RS									
005-0014500-011	A	WILLIAMSON ALISHA 103 MEADOWBROOK	13332	Street Repairs Requested	04/23/20-10:17	04/23/20-10:17	04/24/20-08:01	1		04/24/20	10070702	10189634	
				Instructions: Road on Meadowbrook Dr from N Pacific St to Kenny St is in need of repairs, full of pot holes.									
				Field Comment: Patched pot holes with oil sand. RS									
Number of work orders:		2	Units:	2	Completed:	2	Not Completed:	0					

Account Number	S T	Customer Name/Address Desc	Work Order Number	Work Order Description	Date/Time Issued	Date/Time Requested	Date/Time Completed	Units	Meter Reading	Read Date	Meter Number	Special Meter ID	Special Meter Id 2
005-0014500-011	A	WILLIAMSON ALISHA 103 MEADOWBROOK	11943	Miscellaneous Instructions: Large branch hanging on the curve, it blokes the view from the street. Meadowbrook and Pacific. The person that called thinks is on the right of way of the City. Field Comment:	07/19/19-14:34	07/19/19-14:34	04/23/20-08:23	1		04/23/20	10070702	10189634	
004-0026200-001	A	HOLLEN CAROL 1019 E. BROAD	12758	Miscellaneous Instructions: possible water leak on 80, close to his house. Customer said there is still mud after they fix a leak, so he suspects there is still a leak. Please go check. Field Comment:	12/13/19-13:00	12/13/19-13:00	04/23/20-08:22	1		04/23/20	10070937	10189160	
001-0025200-019	I	O'NEAL DAVID 506 W. BUCHANAN	13228	Miscellaneous Instructions: No payment since January, last usage only 700. Please drive by and see if house is still occupied or looks like it could be vacant. Left message on phone but it was a different name. Field Comment: House is vacant, neighbor said Mr. O'Neal passed away. Have finaled the account.	03/30/20-11:26	03/30/20-11:26	04/02/20-10:00	1		04/02/20	9957254	12097358	
006-0023600-003	A	GALYEAN PROPERTIES 1120 N. PACIFIC	13245	Miscellaneous Instructions: please check and see why customers water is not running Field Comment:	04/02/20-10:19	04/02/20-10:19	04/03/20-10:51	1		04/03/20	10070826	10401769	
003-0011100-007	I	JARAMILLO JOHNATHAN 601 E. BROAD	13249	Miscellaneous Instructions: Water should be OFF, customer is there and says the water is still ON Field Comment: turn off	04/02/20-12:42	04/02/20-12:42	04/20/20-09:30	1		04/20/20	9957032	12094485	
050-0014300-002	A	EDWARDS JOHNNY R 840 CR 2805	13257	Miscellaneous Instructions: flush lines, customer says water is coming out foamy and white (like soap water) Field Comment: flushed	04/06/20-10:07	04/06/20-10:07	04/06/20-15:12	1		04/06/20	9955480	10195820	
005-0009600-000	A	WOOD CO. PCT. #2 BARN 718 GREENVILLE HWY.	13292	Miscellaneous Instructions: Customer has no water. check if meter is off or there is a leak Field Comment: water off due to water leak	04/14/20-12:41	04/14/20-12:41	04/14/20-15:12	1		04/14/20	10070774	10184107	
004-0011700-011	A	BLAKE BRENT 830 E. MC DONALD	13333	Miscellaneous Instructions: customer says Meter has a wire disconnected Field Comment: wire no good, went to the old meters	04/23/20-10:51	04/23/20-10:51	04/24/20-13:09	1		04/24/20	9955408	10150330	
007-0013400-013	I	VACANT 508 SOUTH STREET	13341	Miscellaneous Instructions: vacant- meter should be off and water shouldn't be used, if usage please PULL METER!!! Field Comment:	04/27/20-08:21	04/27/20-08:21	04/27/20-12:02	1		04/27/20	9955684	10161785	
006-0032400-003	A	PAYTON JANETHA K 1836 PARK PLACE	13343	Miscellaneous Instructions: customer says the City always mow the alley behind her house. The weed are knew high so she is request us to mow the alley Field Comment: mowed row	04/27/20-09:22	04/27/20-09:22	04/27/20-15:03	1		04/27/20	10070988	10185833	

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05/11/20
10:44

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Account Number	S	Customer Name/Address Desc	Work Order Number	Work Order Description	Date/Time Issued	Date/Time Requested	Date/Time Completed	Units	Meter Reading	Read Date	Meter Number	Special Meter ID	Special Meter Id 2
001-0028200-001	A	MCKEE GUY 422 W. KILPATRICK	13348	Miscellaneous	04/27/20-13:46	04/27/20-13:46	04/28/20-09:31	1		04/28/20	9957276	12095049	
				Instructions: resident said our dump truck knocked a limb down and he wants us to go pick it up.									
				Field Comment: picked up									
Number of work orders:		11	Units:	11	Completed:	11	Not Completed:	0					